



## Apple iServices

# System Setup

### Key Features

#### Reliable

- Fast, expert installation
- Direct from Apple
- Services performed by expert Apple technical representatives

#### Simple

- Single source for
  - Apple hardware
  - Mac OS software
  - Setup services

#### Affordable

- Cost-effective system setup

Apple iServices System Setup offers an easy, affordable way for schools to install Apple systems. Because this service comes directly from Apple, you get a one-stop solution for hardware and setup from the people who know your Apple systems best. You are assured of the fast availability and most reliable operation of your school's new Apple systems. You also eliminate the hassles of opening multiple purchase orders or finding someone to set up your new equipment.

#### Scope of services

- Provide a Statement of Work for your review and approval
- Unpack each system
- Inspect and install systems per product specifications
- Attach each system's display, keyboard, mouse, and cords
- Install any Apple add-ins that have been purchased with the system, such as additional memory, an AirPort Card, or a network interface card
- Set up and connect Apple peripherals and accessories to each computer
- Connect the computers and peripherals to an existing local area network
- Verify that computers and LAN connections are operational
- Provide a Service Completion Report for your signature

This service does not include

- Moving systems from warehouse or loading dock
- Installing third-party software or hardware
- Loading, backing up, or transferring customer data
- Planning or designing networks
- Installing or repairing networks
- Connecting computers and peripherals to a LAN that does not have a nearby outlet
- Removing packing materials and product boxes from the site (hauling)



## Apple iServices System Setup

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### Prerequisites

- Nearby LAN connection (if you want Apple to connect the systems to your network)

### Availability

- Available for education customers only
- Provided at one physical location only
- May not be available in certain geographic locations; contact your Apple sales representative for more information
- Performed Monday through Friday, 8:00 a.m. to 5:00 p.m. local time

### Ordering Information

Educational institutions can purchase Apple iServices Mac Integration services from the Apple Store for Education ([www.apple.com/education/store](http://www.apple.com/education/store)) or by calling 800-800-APPL (800-800-2775).

#### Apple iServices System Setup

Order no. D1460LL/A

#### Features

Fast, reliable system setup

Complete setup of all Apple components, including computers, add-ins, accessories, and peripherals

Direct from Apple

Setup performed by expert Apple technical representatives

Flexible scheduling

Affordable pricing

#### Benefits

- Gets your new Apple systems up and running quickly and expertly
- Provides immediate productivity for your staff and students

- Provides complete system setup in one visit, for one price

- Simplifies your technology choice, because you can get both systems and setup service from Apple
- Lets you use a single purchase order for both system purchase and system setup
- Frees your internal staff to focus on other responsibilities

- Gives you the peace of mind of knowing that your system is being set up by an Apple expert
- Ensures that the system setup will be completed to your satisfaction

- Helps you meet your deployment timeline

- Allows you to enjoy the benefits of expert system setup without significantly affecting your computer purchase budget

### The Apple iServices advantage

Apple iServices is committed to supporting your investment in Apple technology. Trust your Apple systems to Apple iServices, the people who know them best.

### For More Information

To learn more about all Apple iServices Mac Integration offerings, please visit [www.apple.com/iservices/macintegration](http://www.apple.com/iservices/macintegration), call 800-848-6398, or email [iservices@apple.com](mailto:iservices@apple.com).

For additional information about integration, consulting, training, or support services from Apple iServices, visit [www.apple.com/iservices](http://www.apple.com/iservices).



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